



Virtual Conference FAQs

- **How does the virtual conference work?**

- This is a virtual conference with pre-recorded videos in which participants have the option to follow a schedule as if they were actually attending in person!

- **After I register, when will I be able to participate in the conference?**

- After you register, you will receive an email in your inbox with confirmation of your registration and your login credentials to access the virtual conference page within a few minutes!

- **Do I have to follow the schedule?**

- No, you don't have to! While participants are provided a recommended schedule, this conference can be also experienced like a self-paced online course, meaning all videos and additional content are available for one week following the conference start date for participants to engage in a way that best fits their schedule.

- **What is included in the virtual conference?**

- 7-15 video lessons from a John Paul II Healing Center presenter (number of videos varies depending on the conference)
- Exclusive access to a private page containing the videos and additional content
- A recommended schedule

- **How long will I have access to the content?**

- Participants will have access to videos for one week after the conference begins. (Exact date will be posted on the registration page.)

- **If I want to participate in this conference with my spouse or with a group, can they share my login to view the videos?**

- No. Your registration for this conference is a Single User license per our Terms of Use Guidelines, so each person must register individually to participate in this conference.

- **What are the technology requirements to view the content?**

- You will be able to view content from any web-enabled device, including a desktop computer, laptop, tablet, or smartphone. For the best user experience and video playback quality, we recommend using the most updated version of your web browser.

- **Are there any required materials I will need for the virtual conference not included in my registration?**

- Only a web-enabled device and an open heart! Everything else is included.

- **Do I need to attend another John Paul II Healing Center event before registering for this virtual conference?**

- No. Whether you've attended one of our events before (either virtually or in-person) or if this is your first time with us, this event can be experienced on its own.